

BlackBerry Business Software Comparison Chart



| | BlackBerry® service from your Wireless Provider | MDaemon® Messaging Server, BlackBerry® Edition | BlackBerry® Enterprise Server Express | Hosted BlackBerry® services | BlackBerry® Enterprise Server |
|---|---|--|--|---|--|
| What it is | The service plan from your wireless provider that grants wireless access to services like Internet-based email (Yahoo®, Google®, Hotmail® etc.) Internet, Instant Messaging, Social Networking and BlackBerry App World™ with the added security and management features of BlackBerry Protect ¹ | Designed for small-to-medium businesses seeking on-premises email with a low cost of ownership. Includes features like groupware, Instant Messaging, and simple archiving. Comes with BlackBerry® support built in for easy connection and management of BlackBerry smartphones. | Designed to wirelessly synchronize between Microsoft® Exchange, Windows® Small Business Server or IBM® Lotus® Domino® with BlackBerry smartphones. BlackBerry Enterprise Server Express is a low-cost and highly secure option for businesses that want to connect both corporate liable and personal liable BlackBerry smartphones to company email. | Designed for businesses that outsource their email infrastructure. Combines advanced security and BlackBerry smartphone features, but is managed by a BlackBerry® hosting provider. | Designed to meet the mobile needs of enterprise and government organizations with an on premise mail server and includes advanced features such as high availability and supports premium add-on products. |
| Advantages | <ul style="list-style-type: none"> ·Set up email in just a few easy steps ·Wireless access to popular IM and Social Networking applications ·BlackBerry® Browser ·Customize your device -download apps from BlackBerry App World ·BlackBerry Protect provides features like remote device wipe, lock, restore and locate in the event that your BlackBerry smartphone is lost or stolen. | <ul style="list-style-type: none"> ·Works with most personal BlackBerry data plans ·Includes built-in support for BlackBerry smartphones. ·One installation wizard gets the server up and running quickly. ·One simple console makes it easy to manage email and BlackBerry smartphone functionality | <ul style="list-style-type: none"> ·Works with most personal BlackBerry data plans ·Free software and CALs ·Enables businesses to cost effectively expand the number of BlackBerry smartphone users while maintaining security and control over both corporate liable and personal liable users. Microsoft server versions can be installed directly on the existing email server² | <ul style="list-style-type: none"> ·No need to buy, install or manage server software or extra IT hardware ·Designed to offer predictable monthly costs | <ul style="list-style-type: none"> ·Provides the highest level of IT control and advanced functionality. ·Offers the ability to add on products such as BlackBerry® Mobile Voice System. |
| Email Platforms Supported | POP3, IMAP, ISP, Outlook Web Access | MDaemon Messaging Server, BlackBerry Edition | Microsoft Exchange, Windows Small Business Server, IBM Lotus Domino | Microsoft Exchange, IBM® Lotus® Domino® | Microsoft Exchange, IBM Lotus, Domino, Novell® GroupWise® |
| Number of BlackBerry Users Supported | Individual | Able to support devices equal to MDAemon server license sizes (e.g. 50, 100, 250, etc.) | Up to 2000 with dedicated server(s) or 75 on the primary mail server ² | Unlimited | Able to support a large corporate user group (2,000+ per server) |
| Pricing to Get Started (USD) | Most personal BlackBerry data plans | <ul style="list-style-type: none"> - MSRP as low as \$380 USD (6-user license) - Works with most personal BlackBerry data plans or BlackBerry enterprise data plans | <ul style="list-style-type: none"> · Works with most personal BlackBerry data plans or BlackBerry enterprise data plans · No additional software fees or CAL fees | Per user monthly hosting fee + BlackBerry enterprise data plan | \$3,999 USD MSRP for 20 users + BlackBerry enterprise data plan |
| Additional Price Per User (USD) | Data plan requirement only | 6 CAL - \$380.00, 12 CAL - \$505.00, 25 CAL - \$630.00, 50 CAL - \$760.00 (all prices MSRP) | Data plan requirement only | Ask your BlackBerry hosting provider | 1 CAL - \$99, 5 CAL - \$429, 10 CAL - \$699, 50 CAL - \$3,299 Larger CAL packs available (all prices MSRP) |
| Wireless Email Synchronization | ✓ | ✓ | ✓ | ✓ | ✓ |
| Wireless Calendar and Contacts Synchronization | <ul style="list-style-type: none"> · Requires synchronization with the PC via cable · Wireless Synchronization supported on some mail platforms. | ✓ | ✓ | ✓ | ✓ |
| Advanced Calendar Functionality | ✗ | ✓ | ✓ | ✓ | ✓ |
| Instant Messaging Supported | Web-based (BlackBerry® Messenger, AIM®, Yahoo!® Messenger, Windows Live™ Messenger, Google Talk™ and ICQ®) | Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ) | Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk, ICQ) | Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk, ICQ and hosted enterprise IM) | Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ) and enterprise (such as Microsoft Office Communicator), IBM® Lotus® Sametime® |
| Social Networking Supported | Web-based (like Facebook®, Twitter®) | Web-based (like Facebook, Twitter) | Web-based (like Facebook, Twitter) | Web-based (like Facebook, Twitter) | Web-based (like Facebook, Twitter and hosted enterprise Social Networking) |
| Desk phone/PBX integration | ✗ | ✗ | ✗ | ✗ | ✓ (with BlackBerry Mobile Voice System) |
| Remote File Access | ✗ | ✗ | ✓ | Ask your BlackBerry hosting provider | ✓ |
| Access to Intranet | ✗ | ✗ | ✓ | Ask your BlackBerry hosting provider | ✓ |
| Attachment Viewing and Editing | ✓ | ✓ | ✓ | ✓ | ✓ |
| Application Support | BlackBerry App World and web-based applications | BlackBerry App World and web-based applications | BlackBerry App World, web-based applications & client-server business applications | BlackBerry App World, web-based applications & hosted business applications | BlackBerry App World, web-based applications & client-server business applications |
| Security | Level of security is dependent on your email source | Enterprise-grade with 14+ IT policies and data encryption AES 256 bit and Triple DES | Enterprise-grade with 75+ IT policies and data encryption AES 256 bit, Triple DES | Enterprise-grade with IT policies and data encryption AES 256 bit, Triple DES | Enterprise-grade with over 500 IT policies and data encryption AES 256 bit, Triple DES |
| Setup | Configured by the user using the device setup wizard | One installation wizard gets businesses up and running quickly | Can be installed on the existing mail server or on a dedicated server (Microsoft Exchange and Windows Small Business Server versions only) ² | Performed by hosted solution provider | Installed by IT onto a dedicated server |
| Manageability | BlackBerry® Desktop Manager on PC or Mac | A client or web-based console provides easy policy and user management for both email and BlackBerry smartphones | Dynamic Web-based console for easy policy and user management | Managed by hosted solution provider | Dynamic Web-based console for easy policy and user management |
| End user self service | BlackBerry® Protect, included with some personal BlackBerry data plans, offers the ability to perform device wipe, set loud ringer or locate device if the smartphone has been lost or compromised ¹ | Device activation via MDAemon's web mail client | Smartphone users can use BlackBerry Web Desktop Manager to lock their smartphone, delete all data, or disable the smartphone if it is lost or stolen | End user self service portal functionality is managed and deployed by hosted solution provider | Smartphone users can use BlackBerry Web Desktop Manager to lock their smartphone, delete all data, or disable the smartphone if it is lost or stolen |
| Premium IT Features | ✗ | ✗ | ✗ | Ask your BlackBerry hosting provider | Includes high availability, monitoring and over 500 IT policies |

¹ Available through open public beta in late 2010

² In an IBM Lotus Domino environment, BlackBerry Enterprise Server Express must be installed on a dedicated server and can support 2000+ users

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